

7239 ACC Blvd, Suite 101 Raleigh, NC 27617

**TELEPHONE NUMBER:** 866-677-9432

**FAX NUMBER: 919-677-9435** 

## **CUSTOMER REQUIREMENTS FORM**

(Please complete and Fax to J A King & Company)

Camananiii		Shipping Address:
		Company:
Address:		Address:
	ate: Zip:	City: State: Zip:
	:	Service Contact: Phone:
A/P Email:		(This person will receive electronic calibration due notifications)
A/P Phone:	<del></del>	(This person will receive electronic calibration due notifications)
A. Level of Service (Check tl	he Appropriate Selection)	
accompanied with a certific		ment in current calibration and traceable to NIST. Each device serviced shall be not sure of your requirements, please let a J A King & Company representative s.
Quality System Requiremen	nts:	Certificate of Calibration Preference:
Level 1: No Certifica	te Required	☐ No Certificate
	lerance data will be provided	
	ition without "As Found/As I	
	ition with "As Found/As Left	
<b>Level 4:</b> ISO 17025 A	Accredited Calibration with for	ull "as found/as left" test data and actual uncertainties for each test point
Is the Service Level selec	ted above for all equipment	? If not, please comment:
Please list the person at	vour company to receive ele	ectronic notification of "Out of tolerance" conditions found during calibration
·		•
Name:		mail:
B. Calibration intervals:		
All devices serviced s	shall be assigned an interval e varying intervals/ the assign	of month(s). ned interval shall be provided with the initial service.
All devices serviced s	e varying intervals/ the assign	
All devices serviced s All devices shall have C. Repair services for de Proceed with require Approval for repair c	e varying intervals/ the assign vices submitted:	ned interval shall be provided with the initial service.  Des <b>not</b> exceed % of the replacement cost.  Droceeding with repairs.
All devices serviced s All devices shall have C. Repair services for de Proceed with require Approval for repair c (If the repair is declir	e varying intervals/ the assign vices submitted: ed repairs, if the total cost do harges is required, prior to p	ned interval shall be provided with the initial service.  Des <b>not</b> exceed % of the replacement cost.  Droceeding with repairs.  Il be charged)
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## J A KING & COMPANY (CONTINUED)

New Clients   Do you currently use a Calibration Management software program? Yes   No				ou must provide the required set po arding these tools?	int and tolerance requirem	ents with the equipmen
If yes, what is the name of the software?   Can you provide us an equipment list on an Excel spreadsheet? Yes				Nam	ne	Phone No.
Gan you provide us an equipment list on an Excel spreadsheet? Yes	I. Ne	w Clients				
Continued on equipment list: Your Equipment ID #, MFG, Model, Description, S/N, Cal Due Date, Cal Interval.						
Please list the contacts below that need to be set up to access J.A. King's Calibration Management System - GageSuite:    Name	-	· ·		<del></del>		Interval.
Name   Email	Othe	r requirements:				
1.	— Pleas	e list the conta	cts below that need to be s	set up to access J.A. King's Calibr	ation Management Syste	m - GageSuite:
2. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3.		Name	Email	Name	Email	
3. If additional users are needed please contact your Account Manager at J A King.  ACCREDITED CAUBRATION STANDARD TEST DATA DOCUMENTATION CONDITIONS:  n order to clarify the documentation detail, which shall accompany an A2LA accredited calibration, all standard Certificates of Calibrations and Certificates of Calibration and Certificate of Calibration and Certificate of Calibration and Certificate of Calibration and Certificate of Calibration detailed in ISO/IEC 17025 section 5:10.2 & 5:10.4 shall be included as part of the Certificate of Calibration.  The condition received statement of compliance shall be noted as "in Tolerance", "Out of Tolerance", "Inoperable", etc., based solely upon "As found" readings versus the manufacturer's published specifications, or the customer's specified accuracy, for the test data reported upon the "Shared Risk Principle" with no reduction by the uncertainty of the measurement.  The uncertainty of the measurements.  The TUR is based upon the "Expanded Measurement Uncertainty" with a coverage factor of k=2 to approximate the 95% confidence level the calibration due date shall be calculated using the assigned calibration interval that shall be provided by the customer.  Calibration of scales, unless otherwise specified by the customer, is performed using calibrated test loads found in the table below.  Device Capacity:  Minimum test weight:  0 - 500 lb  100 %  501 - 10,000 lb  500 lb  Over 10,000 lbs*  20% of capacity  **REQUIRES HEAVY DUTY TEST TRUCK @ ADDITIONAL COST. Customer(s) always have the right to define the loads to be applied, based upon their applications. If different from the stated loads above, all exceptions must be noted in the comment section below.  Comment:  J. Are you in an industry that requires additional information regarding this matter, please contact J. A. King & Co. at any time. If the clarifications and conditions meet		1.	1.	4.	4.	
If additional users are needed please contact your Account Manager at J A King.  Accredited Calibration Standard Test Data Documentation conditions:  norder to clarify the documentation detail, which shall accompany an A2LA accredited calibration, all standard Certificates of Calibrat issued shall contain the following information, as a minimum:  1) The A2LA logo & accreditation number of applicable lab performing the calibration.  1) The information detailed in ISO/IEC 17025 section 5.10.2 & 5.10.4 shall be included as part of the Certificate of Calibration.  3) The condition received statement of compliance shall be noted as "In Tolerance", "Out of Tolerance", "Inoperable", etc., based solely upo "As found" readings versus the manufacturer's published specifications, or the customer's specified accuracy, for the test data reported u the "Shared Risk Principle" with no reduction by the uncertainty of the measurement.  1) The uncertainty of the measurements.  1) The trun is based upon the "Expanded Measurement Uncertainty" with a coverage factor of k=2 to approximate the 95% confidence level The calibration due date shall be calculated using the assigned calibration interval that shall be provided by the customer.  1) Calibration of scales, unless otherwise specified by the customer, is performed using calibrated test loads found in the table below.  1) Device Capacity:  1) Minimum test weight:  1) Sol 10,000 lb  20% of capacity  *REQUIRES HEAVY DUTY TEST TRUCK @ ADDITIONAL COST. Customer(s) always have the right to define the loads to be applied, based upon their applications. If different from the stated loads above, all exceptions must be noted in the comment section below.  1) Are you in an industry that requires additional reporting such as the USDA GIPSA, Packers & Stockyards, or compliance with the A: C94 Standard?  2) Are you in an industry that requires additional information regarding this matter, please contact J. A. King & Co. at any time. If the clarifications and conditions meet your specific qual			2.		5.	
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