

680 NE 47th Place Des Moines, IA 50313

TELEPHONE NUMBER: 800-980-4828

FAX NUMBER: 515-280-7489

CUSTOMER REQUIREMENTS FORM

(Please complete and Fax to J A King & Company)

Billing Address	Shipping Address:
Company:	
Address:	Address:
City: State: Zip: _ Account Payable Contact:	
A/P Email:	Service Contact: Phone:
A/P Phone:	(This person will receive electronic calibration due notifications)
,	
A. Level of Service (Check the Appropriate Se	lection)
·	ting equipment in current calibration and traceable to NIST. Each device serviced shall be lif you are not sure of your requirements, please let a J A King & Company representative s/concerns.
Quality System Requirements:	Certificate of Calibration Preference:
Level 1: No Certificate Required	☐ No Certificate
Note: Any out of tolerance data will be	· · · · · · · · · · · · · · · · · · ·
Level 2: NIST Calibration without "As F	_
Level 3: NIST Calibration with "As Foun	
	ion with full "as found/as left" test data and actual uncertainties for each test point
Is the Service Level selected above for all e	equipment? If not, please comment:
Please list the person at your company to r	receive electronic notification of "Out of tolerance" conditions found during calibration
Name:	Email:
B. Calibration intervals:	
All devices serviced shall be assigned ar All devices shall have varying intervals/	n interval of month(s). The assigned interval shall be provided with the initial service.
	,
C. Repair services for devices submitted:	
_	
Proceed with required repairs, if the total Approval for repair charges is required,	prior to proceeding with repairs. n a fee will be charged)
Proceed with required repairs, if the total Approval for repair charges is required, (If the repair is declined after evaluation D. Subcontracting calibration services for a Prior approval is required for all outsoud Use of J A King & Company approved versions.	prior to proceeding with repairs. n a fee will be charged) devices beyond our capabilities:
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Page 1 of 2 Rev: Nov 2016

J A KING & COMPANY (CONTINUED)

New Clients Do you currently use a Calibration Management software program? Yes No				ou must provide the required set po arding these tools?	int and tolerance requirem	ents with the equipmen
If yes, what is the name of the software? Can you provide us an equipment list on an Excel spreadsheet? Yes				Nam	ne	Phone No.
Gan you provide us an equipment list on an Excel spreadsheet? Yes	I. Ne	w Clients				
Continued on equipment list: Your Equipment ID #, MFG, Model, Description, S/N, Cal Due Date, Cal Interval.						
Please list the contacts below that need to be set up to access J.A. King's Calibration Management System - GageSuite: Name	-	· ·				Interval.
Name Email	Othe	r requirements:				
1.	— Pleas	e list the conta	cts below that need to be s	set up to access J.A. King's Calibr	ation Management Syste	m - GageSuite:
2. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3.		Name	Email	Name	Email	
3. If additional users are needed please contact your Account Manager at J A King. ACCREDITED CAUBRATION STANDARD TEST DATA DOCUMENTATION CONDITIONS: n order to clarify the documentation detail, which shall accompany an A2LA accredited calibration, all standard Certificates of Calibrations and Certificates of Calibration and Certificate of Calibration and Certificate of Calibration and Certificate of Calibration of Certificate of Certificate of Certificate of Calibration of Certificate of Certificate of Certificate of Calibration of Certificate of Certific		1.	1.	4.	4.	
If additional users are needed please contact your Account Manager at J A King. Accredited Calibration Standard Test Data Documentation conditions: norder to clarify the documentation detail, which shall accompany an A2LA accredited calibration, all standard Certificates of Calibrat issued shall contain the following information, as a minimum: 1) The A2LA logo & accreditation number of applicable lab performing the calibration. 1) The information detailed in ISO/IEC 17025 section 5.10.2 & 5.10.4 shall be included as part of the Certificate of Calibration. 3) The condition received statement of compliance shall be noted as "In Tolerance", "Out of Tolerance", "Inoperable", etc., based solely upo "As found" readings versus the manufacturer's published specifications, or the customer's specified accuracy, for the test data reported u the "Shared Risk Principle" with no reduction by the uncertainty of the measurement. 1) The uncertainty of the measurements. 1) The trun is based upon the "Expanded Measurement Uncertainty" with a coverage factor of k=2 to approximate the 95% confidence level The calibration due date shall be calculated using the assigned calibration interval that shall be provided by the customer. 1) Calibration of scales, unless otherwise specified by the customer, is performed using calibrated test loads found in the table below. 1) Device Capacity: 1) Minimum test weight: 1) Sol 10,000 lb 20% of capacity *REQUIRES HEAVY DUTY TEST TRUCK @ ADDITIONAL COST. Customer(s) always have the right to define the loads to be applied, based upon their applications. If different from the stated loads above, all exceptions must be noted in the comment section below. 1) Are you in an industry that requires additional reporting such as the USDA GIPSA, Packers & Stockyards, or compliance with the A: C94 Standard? 2) Are you in an industry that requires additional information regarding this matter, please contact J. A. King & Co. at any time. If the clarifications and conditions meet your specific qual			2.		5.	
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Page 2 of 2 Rev: Nov 2016